

Verification focused on the following KPIs:

Electricity usage (indirect energy use)

- Energy consumption from use of fossil fuels and gas (direct energy use)
- Total energy consumption
- Total energy intensity (per full-time employee)
- Scope 1 Greenhouse Gas (“GHG”) emissions
- Scope 2 GHG emissions
- Scope 3 GHG emissions (Note 1)
- Total GHG emissions (Scope 1, 2, 3)
- Total GHG emissions (Scope 1, 2, 3) intensity (per full-time employee)

Verification also focused on the following locations for 2018:

Selective quantitative data was provided for three of the Company’s locations and related operations and these are the only locations included in the Identified Sustainability Information for the year ended 30 November 2017, namely:

- the Company’s Group Office operations in Hong Kong conducted from its premises located at AIA Central (1 Connaught Road, Central) and AIA Building (1 Stubbs Road, Wan Chai);
- the operations of AIA Hong Kong conducted from its premises located at AIA Hong Kong Tower (734 King’s Road, Quarry Bay) and AIA Financial Centre (712 Prince Edward Rd E, San Po Kong); and
- the operations of AIA Singapore conducted from its premises at AIA Alexandra (371 Alexandra Road), AIA Tampines (3 Tampines Grande) and AIA Tower (1 Robinson Road).